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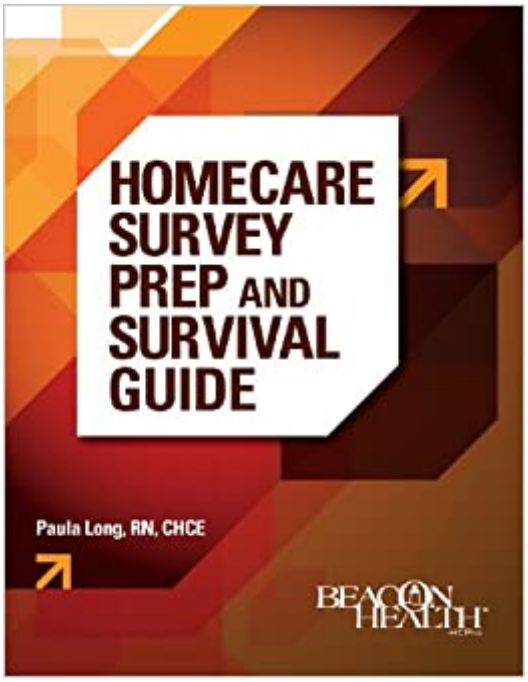
Homecare Survey Prep And Survival Guide



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Synopsis

The complete survey preparation manual Take the fear and stress out of the survey process by creating a perpetual state of readiness at your agency. In the Homecare Survey Prep and Survival Guide, author Paula Long, RN, CHCE, provides you with the ultimate blueprint to navigate the CMS survey process. Develop and maintain a survey preparation book, which will provide you with regulatory compliance resources and organized information for the surveyor. Discover how to conduct mock surveys to reinforce compliance and address deficiencies before a surveyor finds them. With dozens of tools, checklists, templates, and customizable worksheets and forms, this comprehensive survival guide will serve as your road map to a successful survey experience. The Homecare Survey Prep and Survival Guide will help you: - Adapt your survey prep to meet the data-driven and outcome-oriented focus of the new survey process - Develop a plan to ensure your agency exists in a perpetual state of survey readiness under the revised state survey protocols - Comply with the Conditions of Participation using valuable, cost-effective resources - Coordinate a mock survey using the tools provided to confidently reinforce ongoing readiness - Reduce stress on staff by preparing them for their interaction with a surveyor - Get practical tips from the field, such as how to reduce staff stress on survey day and how to organize survey preparation under one individual Table of Contents Chapter 1: The CMS Home Health Survey Process Understanding the Terminology and Acronyms A History and Overview of the CMS Survey Process Chapter 2: Survey Types and Tasks The Initial Survey Survey Types Level 1 and 2 Standards Survey Tasks Chapter 3: What to Expect: From the Entrance Interview to the Exit Conference The Entrance Interview Information Gathering Home Visits Information Analysis The Exit Conference Chapter 4: Creating Your Agency’s Survey Preparation Book and Using It as a Resource Section 1: The Survey Preparation Checklist Section 2: Preparation Resources Chapter 5: Getting Started: The CoP and Interpretive Guidelines The CoP, Interpretive Guidelines, and Compliance The State Operations Manual Chapter 6: Integrating Other Rules and Regulations Into Survey Preparation Your State Rules Accreditation Standards Chapter 7: Integrating Your Quality Improvement Program Into Survey Preparation Compliance and Integration Chapter 8: Conducting a Mock Survey The Survey Team Pre-Survey Preparation Start at the Beginning: Entrance Interview The Survey Chapter 9: The Statement of Deficiencies and Plan of Correction The Statement of Deficiencies (Your Report Card) The Plan of Correction Chapter 10: Tips From the Trenches Tips Survey Traps Resources and References Appendix A: Surveyor Worksheets and Forms Appendix B: Tools and Checklists Appendix C: Templates These tools are included in your copy of the Homecare Survey Prep and Survival Guide - Clinical record compliance audit checklist - Customer complaint log - Discharge

and final billing audit - Home health agency survey preparation checklist - Home health agency survey sample questions and probes - Survey record review guidelines - Contract and policy templates

Book Information

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Customer Reviews

Paula Long, RN, CHCE, is the homecare and hospice regulatory specialist for Beacon Health. She serves as educator, advisor, and author of Beacon's regulatory and clinical management offerings, including the national Mastering Medicare seminar series, monthly audio conferences, subscription newsletters, and the Beacon Institute, a membership program for providers. Prior to joining Beacon Health, she was director of both Sullivan County Community Hospital Home Health and Hospice of Sullivan County. She has more than 15 years of clinical, regulatory, and operational experience in home health and hospice and serves on the regulatory subcommittee of the National Association for Home Care and Hospice.

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